

Manual

License & Product Manager

1 General Information 2
2 Installation 2
3 Using the SmartSoftware License and Product Manager 3
3.1 Management Client – License Manager 3
3.2 Management Client – Product Installation Manager 4
3.3 Management Client – Manage Download Manager 5
3.4 Smart Client – Update Messages 6
3.5 Smart Client – Product Manager Settings 7

1 General Information

MIP (Milestone Integration Platform) plugins and applications are dynamically loaded from the Milestone applications and services, which allows a simple installation and use.

The Smart Software License and Product Manager Plugins make the maintenance and deployment even easier. The Product is built-in to almost all Plugins provided and provides Management Client as well as Smart Client functionalities.

2 Installation

The installation of the License and Product Manager Plugin is included in any server- and client-side installer for SmartSoftware Plugins newer than October 2025. The Installation is described in the Toolbox Installation Document which is valid for all the Plugins inside the Toolbox and others.

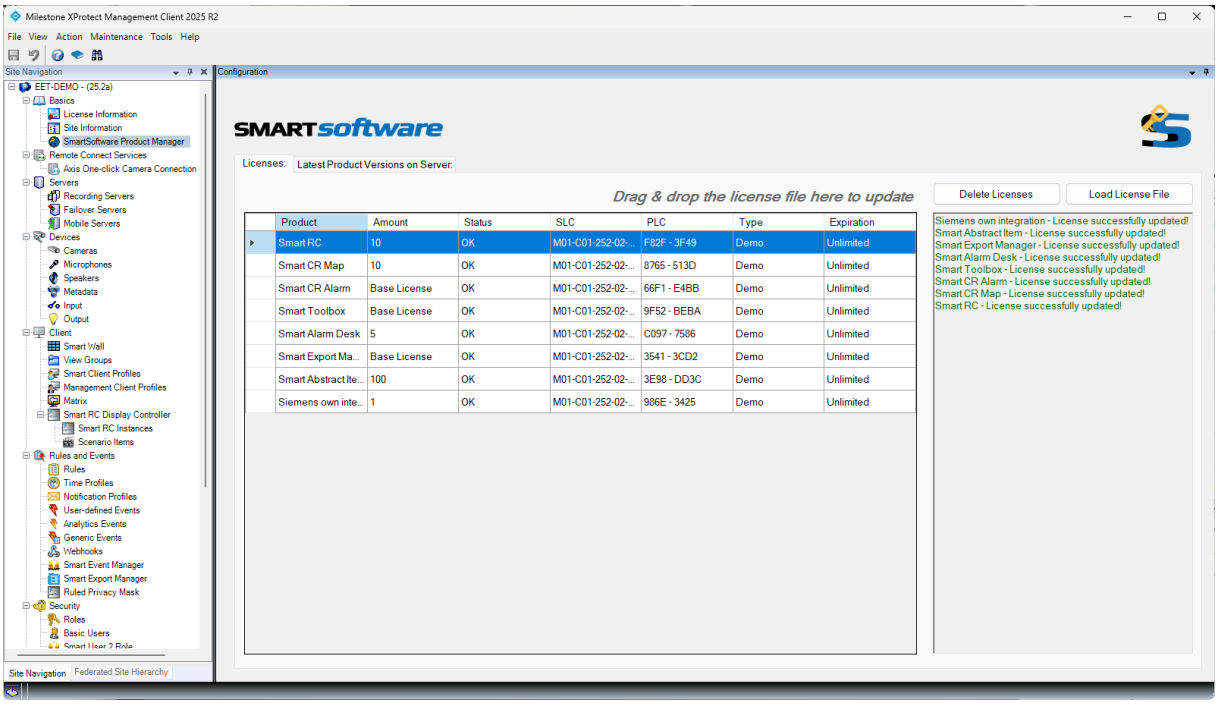
Please note, that the SmartSoftware Product Manager Plugins are running on the Management Client, the Event Server and on the Smart Client.

3 Using the SmartSoftware License and Product Manager

The Plugins are deeply collaborating together and have different interfaces to improve maintenance and deployment.

3.1 Management Client – License Manager

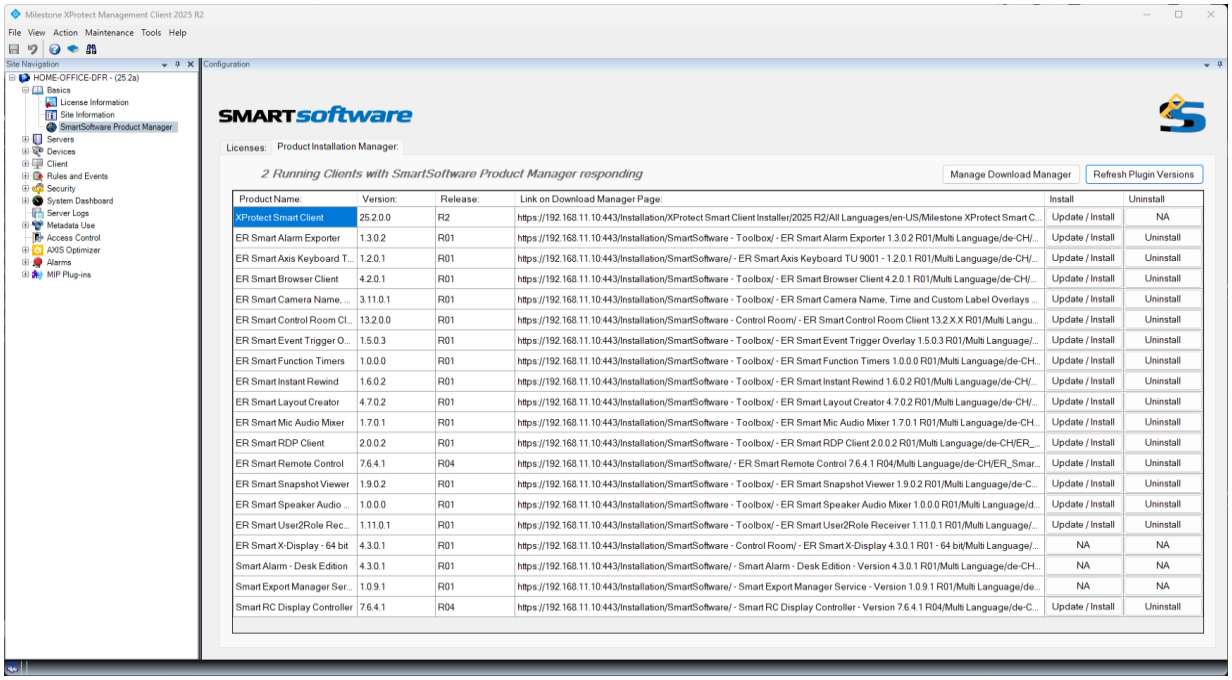
In order to have a faster license overview, change and/or update, you have the License Manager UI in the Management Client.
Please note, that it is always recommend to update the Server-side installers with the latest available Plugin version when you are doing a Milestone update in order to have compatibility proofed version installed:



The window accepts drag & drop of a valid license file and the System will update all the licensed Products it finds in the license file. You can also use this if you increase the number of licenses e.g. SmartRC or AbstractItem.
If the license isn't valid because of a SLC change you will see this and you have an overview on what updates you need to order.

3.2 Management Client – Product Installation Manager

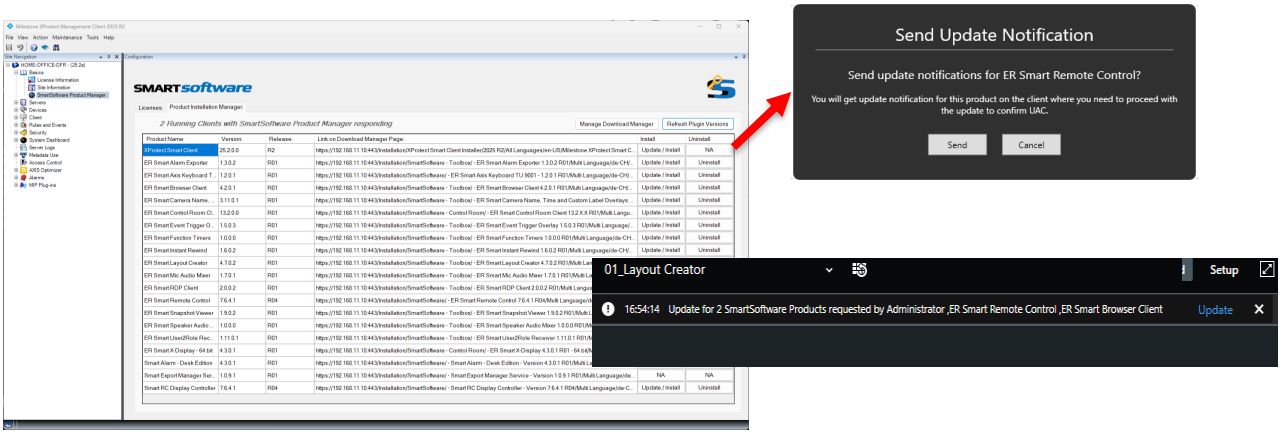
The Product Installation Manager Tab shows the list of available Products from the Download Manager:



Product Name:	Version:	Release:	Link on Download Manager Page:	Install	Uninstall
XProtect Smart Client	25.2.0.0	R2	https://192.168.11.10:443/Installation/XProtect Smart Client Installer/2025 R2/All Languages/en-US/Milestone XProtect Smart C...	Update / Install	NA
ER Smart Alarm Exporter	1.3.0.2	R01	https://192.168.11.10:443/Installation/SmartSoftware - Toolbox/ - ER Smart Alarm Exporter 1.3.0.2 R01/Multi Language/de-CH/...	Update / Install	Uninstall
ER Smart Axis Keyboard T...	1.2.0.1	R01	https://192.168.11.10:443/Installation/SmartSoftware/ - ER Smart Axis Keyboard TU 9001 - 1.2.0.1 R01/Multi Language/de-CH/...	Update / Install	Uninstall
ER Smart Browser Client	4.2.0.1	R01	https://192.168.11.10:443/Installation/SmartSoftware - Toolbox/ - ER Smart Browser Client 4.2.0.1 R01/Multi Language/de-CH/...	Update / Install	Uninstall
ER Smart Camera Name, ...	3.11.0.1	R01	https://192.168.11.10:443/Installation/SmartSoftware - Toolbox/ - ER Smart Camera Name, Time and Custom Label Overlays ...	Update / Install	Uninstall
ER Smart Control Room Cl...	13.2.0.0	R01	https://192.168.11.10:443/Installation/SmartSoftware - Control Room/ - ER Smart Control Room Client 13.2.X.X R01/Multi Langu...	Update / Install	Uninstall
ER Smart Event Trigger O...	1.5.0.3	R01	https://192.168.11.10:443/Installation/SmartSoftware - Toolbox/ - ER Smart Event Trigger Overlay 1.5.0.3 R01/Multi Language/...	Update / Install	Uninstall
ER Smart Function Timers	1.0.0.0	R01	https://192.168.11.10:443/Installation/SmartSoftware - Toolbox/ - ER Smart Function Timers 1.0.0.0 R01/Multi Language/de-CH...	Update / Install	Uninstall
ER Smart Instant Rewind	1.6.0.2	R01	https://192.168.11.10:443/Installation/SmartSoftware - Toolbox/ - ER Smart Instant Rewind 1.6.0.2 R01/Multi Language/de-CH/...	Update / Install	Uninstall
ER Smart Layout Creator	4.7.0.2	R01	https://192.168.11.10:443/Installation/SmartSoftware - Toolbox/ - ER Smart Layout Creator 4.7.0.2 R01/Multi Language/de-CH/...	Update / Install	Uninstall
ER Smart Mic Audio Mixer	1.7.0.1	R01	https://192.168.11.10:443/Installation/SmartSoftware - Toolbox/ - ER Smart Mic Audio Mixer 1.7.0.1 R01/Multi Language/de-CH...	Update / Install	Uninstall
ER Smart RDP Client	2.0.0.2	R01	https://192.168.11.10:443/Installation/SmartSoftware - Toolbox/ - ER Smart RDP Client 2.0.0.2 R01/Multi Language/de-CH/ER_...	Update / Install	Uninstall
ER Smart Remote Control	7.6.4.1	R04	https://192.168.11.10:443/Installation/SmartSoftware/ - ER Smart Remote Control 7.6.4.1 R04/Multi Language/de-CH/ER_Smar...	Update / Install	Uninstall
ER Smart Snapshot Viewer	1.9.0.2	R01	https://192.168.11.10:443/Installation/SmartSoftware - Toolbox/ - ER Smart Snapshot Viewer 1.9.0.2 R01/Multi Language/de-C...	Update / Install	Uninstall
ER Smart Speaker Audio ...	1.0.0.0	R01	https://192.168.11.10:443/Installation/SmartSoftware - Toolbox/ - ER Smart Speaker Audio Mixer 1.0.0.0 R01/Multi Language/d...	Update / Install	Uninstall
ER Smart User2Role Rec...	1.11.0.1	R01	https://192.168.11.10:443/Installation/SmartSoftware - Toolbox/ - ER Smart User2Role Receiver 1.11.0.1 R01/Multi Language/...	Update / Install	Uninstall
ER Smart X-Display - 64 bit	4.3.0.1	R01	https://192.168.11.10:443/Installation/SmartSoftware - Control Room/ - ER Smart X-Display 4.3.0.1 R01 - 64 bit/Multi Language/...	NA	NA
Smart Alarm - Desk Edition	4.3.0.1	R01	https://192.168.11.10:443/Installation/SmartSoftware/ - Smart Alarm - Desk Edition - Version 4.3.0.1 R01/Multi Language/de-CH...	NA	NA
Smart Export Manager Ser...	1.0.9.1	R01	https://192.168.11.10:443/Installation/SmartSoftware/ - Smart Export Manager Service - Version 1.0.9.1 R01/Multi Language/de...	NA	NA
Smart RC Display Controller	7.6.4.1	R04	https://192.168.11.10:443/Installation/SmartSoftware/ - Smart RC Display Controller - Version 7.6.4.1 R04/Multi Language/de-C...	Update / Install	Uninstall

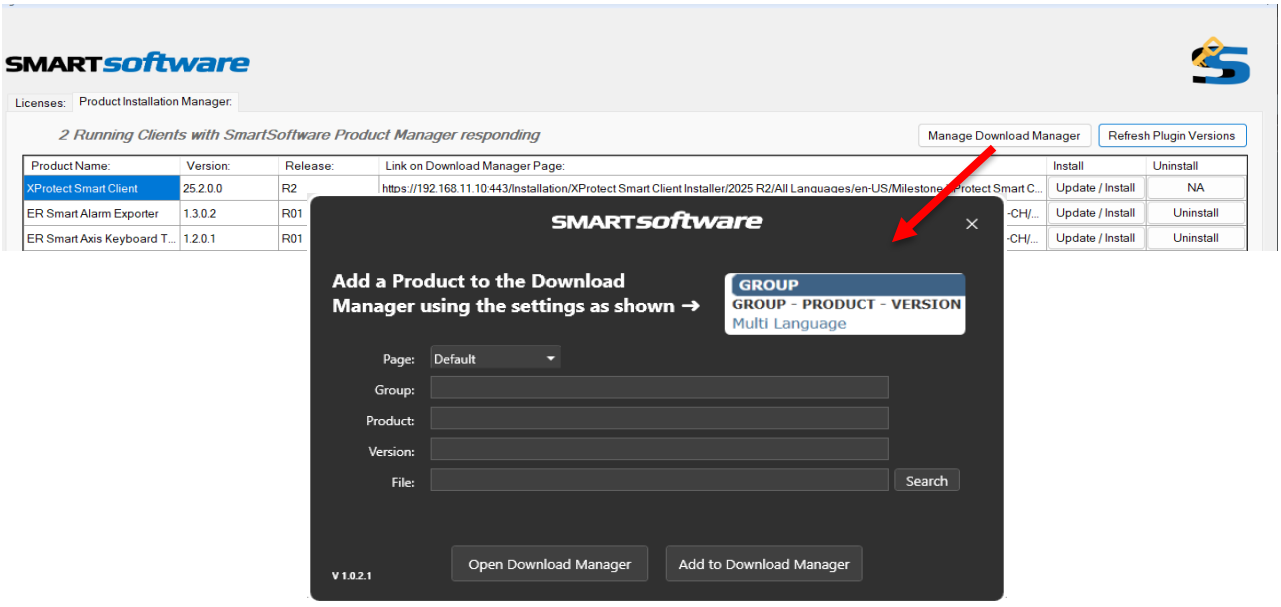
The System is getting all information from the Download Manager page and shows the latest available Version of each Product. This is valid for all SmartSoftware Plugins and the Smart Client / Video Client.

If the SmartClient is running with the Product Manager Plugin installed, it will register and you can directly send Update, Install or Uninstall Messages to it. The Messages are then received by the client and you can simply execute the desired update, installation or uninstallation on the Client:



3.3 Management Client – Manage Download Manager

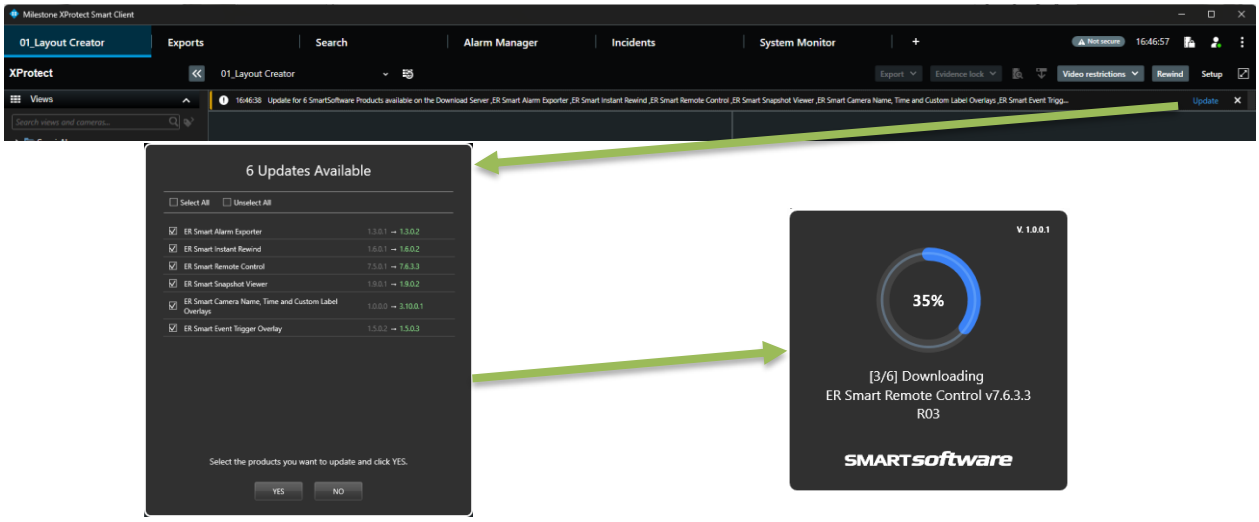
By clicking on the "Manage Download Manager" Button you can directly attach a File to the Download Manager Page. This can be any 3rd party Software you want to distribute or hotfixes.



With the button "Open Download Manager" you have direct access to the Download Manager Software to remove or hide entries on your Download page.

3.4 Smart Client – Update Messages

As soon as you have a SmartSoftware Plugin with the included Product Manager Plugin installed, it will inform the user if a newer Version of a Plugin was installed on the Server or an administrator pushed to an update, installation or uninstallation from the Management Client Plugin:



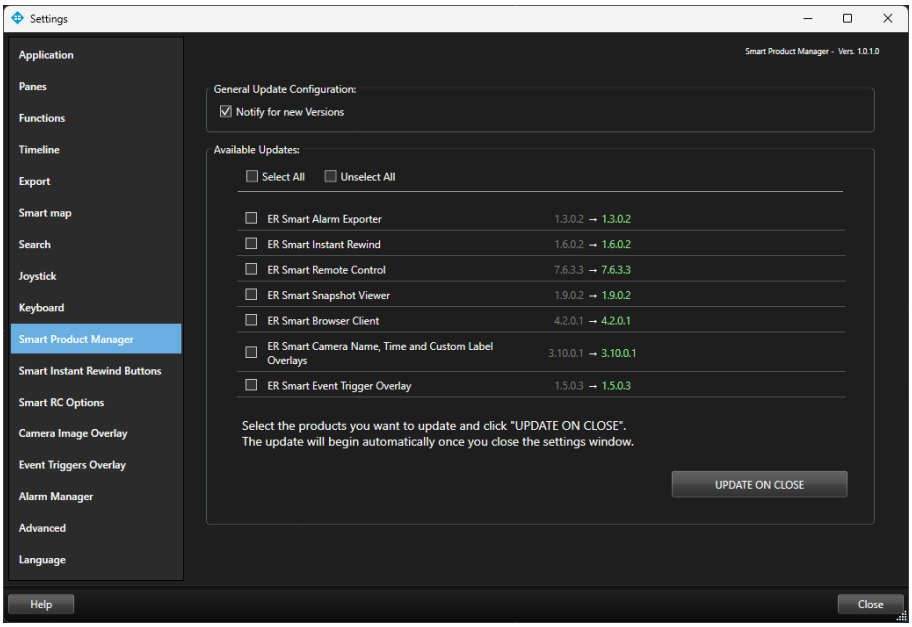
When you press the “Update” link from the message, you will see the available updates and the functions it will do. By Clicking on the “Yes” Button, the Updater Software is started which will automatically do the following:

- Close the SmartClient
- If Update or Installation requested
  - Download the packages from the download page
  - Install the packages
- If Uninstallation
  - Uninstall the packages
- Restart the SmartClient

Please note, that you need to accept the UAC Message and give Administration privileges to the Updater Application!

3.5 Smart Client – Product Manager Settings

When you close the Message without doing the Update, you will be asked if you want to disable the Auto Update Notifications. If you do so, you can enable the notifications in the settings. You can also force updates by checking the products. The selected products will be updated as soon as you close the settings.
Please note, that an uninstallation or an installation of a Product which was not installed is not possible / allowed:



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